



HP Envy 23-d060qd TouchSmart RAM Replacement

This guide will demonstrate how to properly replace the RAM on the HP ENVY 23-d060qd TouchSmart.

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INTRODUCTION

My computer really stalls when I have more than one program open at once. What can I do so that I can watch Netflix, listen to Spotify, and work on homework all at once? I'll just replace the RAM, it will only take 5 minutes away from Netflix.



TOOLS:

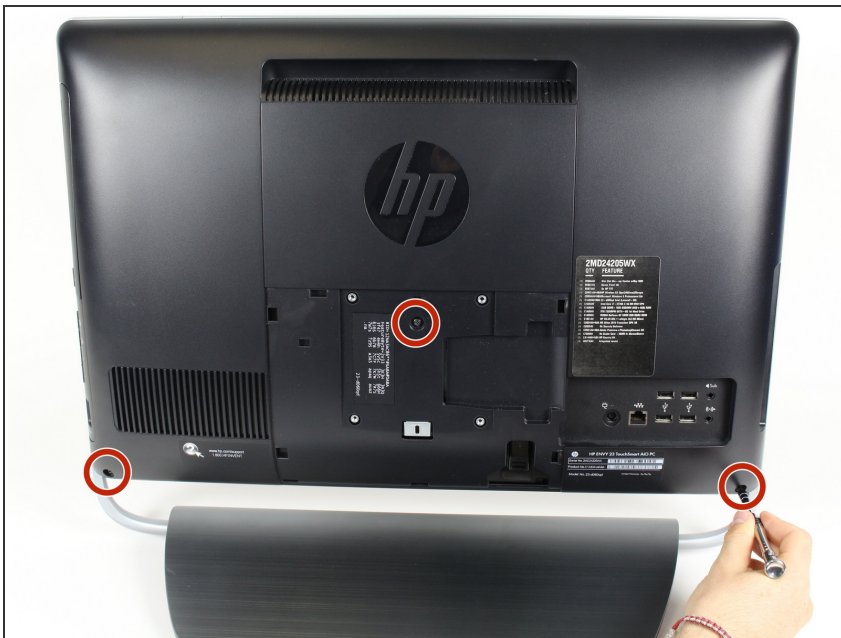
- [Phillips #2 Screwdriver](#) (1)
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Step 1 — Back Panel



- Use your hands to unclip the plastic snaps on the back panel of the device.

Step 2



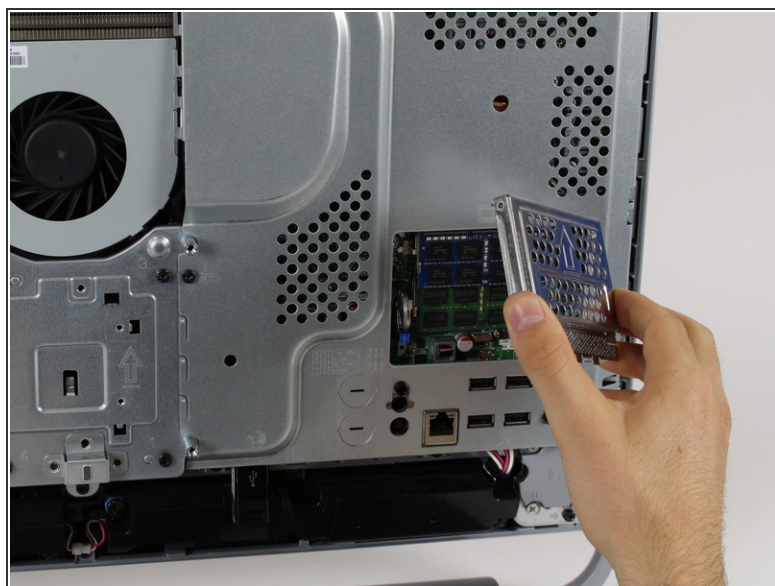
- Remove the three 11.5mm PH2 screws from the back panel.
- ⓘ The screws will not fall out of the back panel, but they will unscrew to release the back panel.

Step 3



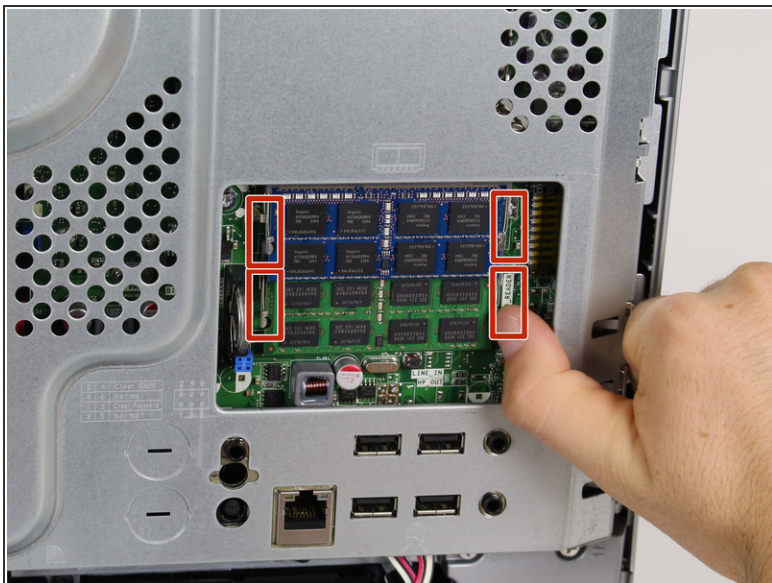
- Now, take the back panel off by pulling at it gently with your hands.

Step 4 — RAM



- Pop off the easy-access cover to get into the RAM module.

Step 5



- Push out the four clips that hold the RAM modules to the side.
- The RAM modules will pop open after you unclick all four clips.

Step 6



- Pull out each module.
 - Replace RAM with desired replacement.
- i** When substituting your RAM in, make sure to line up the edges with the lines on the RAM compartment so that the RAM is able to fit inside properly.

To reassemble your device, follow these instructions in reverse order.

